

JM Financial Limited

Investor Complaints Data - IPO and FPO including OFS

Data for the month of February 2023

Sr. No.	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	-	3	2	1	-	17
2	SEBI (SCORES)	1	4	3	2	-	16
3	Stock Exchanges (if relevant)	-	-	-	-	-	-
4	Other Sources (if any)	3	3	6	-	-	8
5	Grand Total	4	10	11	3	-	12

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints (For 5 months on rolling basis)

Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	October 2022	1	7	8	-
2	November 2022	-	10	10	-
3	December 2022	-	14	3	11
4	January 2023	11	26	33	4
5	February 2023	4	10	11	3
	Grand Total	16	67	65	18

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

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Trend of annual (Calendar Year) disposal of complaints (For 5 years on rolling basis) *

Sr. No.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2022	16	119	124	11
2	2023	11			
3	2024				
4	2025				
5	2026				
	Grand Total	27	119	124	11

* Data shall be updated after the completion of respective calendar year.