

JM Financial Limited

Investor Complaints Data - Public offer of units by InvITs

Data for the month of May 2025

| Sr. No. | Received from | Carried forward from previous month | Received during the month | Resolved during the month* | Pending at the end of month # | Pending complaints > 3 month | Average Resolution time^ (in days) |
|---------|-------------------------------|-------------------------------------|---------------------------|----------------------------|-------------------------------|------------------------------|------------------------------------|
| 1 | Directly from Investors | - | - | - | - | - | - |
| 2 | SEBI (SCORES) | - | - | - | - | - | - |
| 3 | Stock Exchanges (if relevant) | - | - | - | - | - | - |
| 4 | Other Sources (if any) | - | - | - | - | - | - |
| 5 | Grand Total | - | - | - | - | - | - |

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Monthly trend for the financial year

| Sr. No. | Month | Carried forward from previous month | Received during the month | Resolved during the month * | Pending at the end of month # |
|---------|--------------------|-------------------------------------|---------------------------|-----------------------------|-------------------------------|
| 1 | April 2025 | 0 | 0 | 0 | 0 |
| 2 | May 2025 | 0 | 0 | 0 | 0 |
| 3 | June 2025 | | | | |
| 4 | July 2025 | | | | |
| 5 | August 2025 | | | | |
| 6 | September 2025 | | | | |
| 7 | October 2025 | | | | |
| 8 | November 2025 | | | | |
| 9 | December 2025 | | | | |
| 10 | January 2026 | | | | |
| 11 | February 2026 | | | | |
| 12 | March 2026 | | | | |
| | Grand Total | 0 | 0 | 0 | 0 |

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

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Last 3 Years' Trend *

| Sr. No. | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|---------|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1 | 2023-24 | - | - | - | - |
| 2 | 2024-25 | - | - | - | - |
| 3 | 2025-26 | - | | | |
| | Grand Total | - | - | - | - |

* Data shall be updated after the completion of respective financial year.