

**JM Financial Institutional Securities Limited**

**Investor Complaints Data – Stock Broking**

**Data for the month ended March 31, 2025**

S. N.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>		<b>8</b>
1.	Directly from Investors	0	0	0	0	0		NA
2.	SEBI (SCORES 2.0)	0	0	0	0	0		NA
3.	Stock Exchanges	0	0	0	0	0		NA
4.	Other Sources (if any)	0	0	0	0	0		NA
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>		<b>NA</b>

\* Includes complaints of previous months resolved in the current month, if any.

\*\* Includes total complaints pending as on the last day of the month, if any.

^ Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

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**Trend of monthly disposal of complaints**

<b>S. N.</b>	<b>Month</b>	<b>Carried forward from previous month</b>	<b>Received</b>	<b>Resolved*</b>	<b>Pending**</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
1.	April 2024	0	0	0	0
2.	May 2024	0	0	0	0
3.	June 2024	0	0	0	0
4.	July 2024	0	0	0	0
5.	August 2024	0	0	0	0
6.	September 2024	0	0	0	0
7.	October 2024	0	0	0	0
8.	November 2024	0	0	0	0
9.	December 2024	0	0	0	0
10.	January 2025	0	0	0	0
11.	February 2025	0	0	0	0
12.	March 2025	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

\* Includes complaints of previous months resolved in the current month, if any.

\*\* Includes total complaints pending as on the last day of the month, if any.

**Trend of annual disposal of complaints**

<b>S. N.</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received during the year</b>	<b>Resolved during the year</b>	<b>Pending at the end of the year</b>
1.	2021-22	0	0	0	0
2.	2022-23	0	0	0	0
3.	2023-24	0	0	0	0
4.	2024-25	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>