

Grievance Matrix

Details of	Contact Person	Address	Contact No	Email Id
Investor Services	Ms. Aanchal Sharma	2nd Floor, B-Wing, Suashish IT Park, Plot No. 68E, Off Datta Pada Road, Opp. Tata Steel, Borivali(E), Mumbai- 400 066.	022 45057149	pms.clientservicing@jmfl.com aanchal.sharma@jmfl.com
Compliance Officer	Mr. Akshay Vora	7 th Floor, Cnergy, Appasaheb Marathe Marg Prabhadevi Mumbai- 400 025.	+912269703634	akshay.vora@jmfl.com

You can also register your grievances on SEBI Scores Portal.

If you are not satisfied with the resolution provided, you can lodge your complaint online at Website: <https://scores.sebi.gov.in/>

Google Play: <https://play.google.com/store/apps/developer?id=SEBI+SCORES>

Apple Store: <https://apps.apple.com/in/app/sebiscores/id1493257302>

Filing compliant on SCORES – Easy & quick

Register on SCORES portal.

Mandatory details for filing complaints on SCORES

– Name, PAN, Address, Mobile Number, E-mail ID

Benefits:

- Effective Communication
- Speedy redressal of the grievances

In case of Grievance client can log on to ODR Portal, if they are unsatisfied with the response provided by us. Your attention is drawn to the SEBI circular no. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/131 dated July 31, 2023, on “Online Resolution of Disputes in the Indian Securities Market”.

ODR portal is a common Online Dispute Resolution Portal (“ODR Portal”) which harnesses conciliation and online arbitration for resolution of disputes arising in the Indian Securities Market has been established. ODR Portal can be accessed via the following link – <https://smartodr.in/>

JM Financial Ltd. - SEBI Registration Number - Portfolio Manager- INP000008455 |

Corporate Identity Number: L67120MH1986PLC038784 | <https://www.jmfl.com>

Compliance Officer: Mr. Akshay Vora , Tel: +912269703634, Email: akshay.vora@jmfl.com.

Registered office Address: 7th Floor, Cnergy, Appasaheb Marathe Marg, Prabhadevi, Mumbai, Maharashtra Pin- 400025 Tel: (91 22) 6630 3030 Fax: (91 22) 6630 3223.

Corporate office Address: 5th Floor, Cnergy, Appasaheb Marathe Marg, Prabhadevi, Mumbai, Maharashtra Pin- 400025 Tel: (91 22) 6704 0404 Fax: (91 22) 6704 3139.