

## **Grievance Matrix**

Details of	Contact Person	Address	Contact No	Email Id
Investor	Ms.	2nd Floor, B-	022 45057149	pms.clientservicing@jmfl.com
Services	Aanchal	Wing,		aanchal.sharma@jmfl.com
	Sharma	Suashish IT		
		Park, Plot No.		
		68E, Off		
		Datta Pada		
		Road, Opp.		
		Tata Steel,		
		Borivali(E),		
		Mumbai- 400		
		066.		
Compliance	Mr.	4 <sup>th</sup> Floor,	+912262241787	Pushpesh.Dindorkar@jmfl.com
Officer	Pushpesh	Cnergy,		
	Dindorkar	Appasaheb		
		Marathe		
		Marg		
		Prabhadevi		
		Mumbai- 400		
		025.		

You can also register your grievances on SEBI Scores Portal.

If you are not satisfied with the resolution provided, you can lodge your complaint online at

Website: https://scores.sebi.gov.in/

Google Play: https://play.google.com/store/apps/developer?id=SEBI+SCORES

Apple Store: https://apps.apple.com/in/app/sebiscores/id1493257302

Filing compliant on SCORES – Easy & quick

Register on SCORES portal.

Mandatory details for filing complaints on SCORES

- Name, PAN, Address, Mobile Number, E-mail ID

## Benefits:

- Effective Communication
- Speedy redressal of the grievances

In case of Grievance client can log on to ODR Portal, if they are unsatisfied with the response provided by us. Your attention is drawn to the SEBI circular no. SEBI/HO/OIAE/OIAE\_IAD-1/P/CIR/2023/131 dated July 31, 2023, on "Online Resolution of Disputes in the Indian Securities Market".

ODR portal is a common Online Dispute Resolution Portal ("ODR Portal") which harnesses conciliation and online arbitration for resolution of disputes arising in the Indian Securities Market has been established. ODR Portal can be accessed via the following link – https://smartodr.in/

JM Financial Ltd. - SEBI Registration Number - Portfolio Manager- INP000008455 |

Corporate Identity Number: L67120MH1986PLC038784 | https://www.jmfl.com

Compliance Officer: Mr. Pushpesh Dindorkar, Tel: +912262241787, Email: Pushpesh.Dindorkar@jmfl.com

Registered office Address: 7th Floor, Cnergy, Appasaheb Marathe Marg, Prabhadevi, Mumbai, Maharashtra Pin- 400025 Tel: (91 22) 6630 3030 Fax: (91 22) 6630 3223.

Corporate office Address: 5th Floor, Cnergy, Appasaheb Marathe Marg, Prabhadevi, Mumbai, Maharashtra Pin- 400025 Tel: (91 22) 6704 0404 Fax: (91 22) 6704 3139.