

JM Financial Limited

Investor Complaints Data - Private Placement of Municipal Debt Securities

Data for the month of May 2024

Sr. No.	Received from	Carried forward from previous month	Received during the month	Resolved during the month*	Pending at the end of month #	Pending complaints > 3 month	Average Resolution time^ (in days)
1	Directly from Investors	-	-	-	-	-	-
2	SEBI (SCORES)	-	-	-	-	-	-
3	Stock Exchanges (if relevant)	-	-	-	-	-	-
4	Other Sources (if any)	-	-	-	-	-	-
5	Grand Total	-	-	-	-	-	-

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints for the financial year

Sr. No.	Month	Carried forward from previous month	Received during the month	Resolved during the month *	Pending at the end of month #
1	April 2024	-	-	-	-
2	May 2024	-	-	-	-
3	June 2024				
4	July 2024				
5	August 2024				
6	September 2024				
7	October 2024				
8	November 2024				
9	December 2024				
10	January 2025				
11	February 2025				
12	March 2025				
	Grand Total	-	-	-	-

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

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Last 3 Years' Trend *

Sr. No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2022-23	-	-	-	-
2	2023-24	-	-	-	-
3	2024-25	-			
	Grand Total	-	-	-	-

* Data shall be updated after the completion of respective financial year.